

How to Claim your PTC Account History



A WORLD WITHOUT CANCER

If you claimed your history in 2024, you do not need to do this again.

By claiming your PTC account, all PTC history will be transferred over to our new registration system. This is the ONE TIME you will have to complete this process.

STEP 1

To claim your PTC account history, search your name and/or email address to see the associated accounts.



SCAN OR CLICK [HERE TO CLAIM YOUR PTC HISTORY](#)



Pedal the Cause
September 20 & 21, 2025

Claim Your Accounts



Hi, Jules McCormick!

We defaulted the search below to your profile information, but you can update it to search for other family members or other email addresses you might own.

Enter your information here. If you do not provide your email address, you must enter both first and last name.

First Name Last Name Email Address
Jules McCormick

[More Information Required](#)
You must enter your full name before you can search.

Search

ENTER YOUR NAME AND/OR EMAIL ADDRESS TO SEARCH

STEP 2

Click "Send Claim Email" button in blue to receive a confirmation email. This will prompt an email to be sent to your email address with further instructions.

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First Name Last Name Email Address
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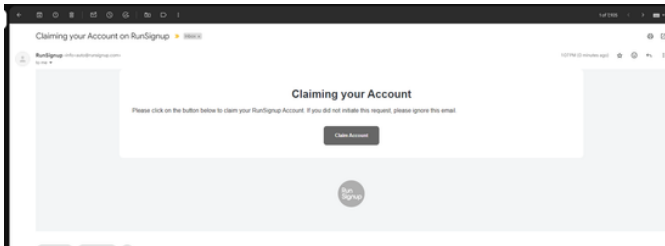
Search

NAME	EMAIL	CLAIM
Jules McCormick	*****@gmail.com	Claim

CLICK TO START THE CLAIMING PROCESS

STEP 3

You will receive an email stating: "You are receiving this E-mail because you or someone else tried to claim an account on RunSignUp linked to this E-mail address. If you did not initiate this request, please ignore this E-mail. To claim your account, click on the link below."



Below that message, you will either find a link that reads "Claim Account", or a link(s) that allows you to claim an account for a specified user. When you click on the link of the account you would like to claim, you will be given three options for claiming that account depending on if you have a pre-existing GiveSignUp accounts or not.

STEP 4

Option 1: Create New Account

Option one lets you create an entirely new account for the user you selected. To do this, first make sure that the email address you want associated with this account is correct. Then enter in a password, confirm the password, and hit the button for "Create New Account".

Claim Account

Option 1: Register Your Account

This option lets you register an existing account for the user you selected, by adding a password. To do this, first make sure that the email address you want associated with this account is correct. Then enter in a password, confirm the password, and hit the button for "Register New Account".

Email Address: Password: Confirm Password:

[Register Your Account](#) **OPTION 1**

Option 2: Merge with Existing Account

If you have an existing account, to do this, begin by logging into your account, and then decide which data you want to be applied to your account after the merge.

For instance, by selecting a radio button in the "Your Account" column of a specific row, then any spot where the information in the "Other Account" column of that row appears on the website before the merge, will be replaced by the "Your Account" selection after the merge. In participant lists, results sections, donation reports, and so on. Similarly, by selecting a radio button in the "Other Account" column of a specific row, then any spot where the information in the "Your Account" column of that row appears on the website before the merge, will be replaced by the "Other Account" selection after the merge.

After selecting the desired information from each account, hit "Merge with Current User", and you will receive confirmation that the account was successfully claimed. You will also see that your account information has been updated to reflect the selections you made in the previous step (if applicable).

FIELD	YOUR ACCOUNT	OTHER ACCOUNT
First Name	Jules	Jules
Last Name	McCormick	McCormick
Email Address	<input checked="" type="radio"/> jules@pedalthecause.org	<input type="radio"/> julesmccormick2@gmail.com
Address	<input checked="" type="radio"/> 9298 Delman Industrial Rd	<input type="radio"/> 1311 S
City	<input checked="" type="radio"/> Saint Louis	<input type="radio"/> 111 S
State	<input checked="" type="radio"/> MO	<input type="radio"/> MO
Zip Code	<input checked="" type="radio"/> 63132	<input type="radio"/> 63108
Country	USA	USA

OPTION 2

Option 2: Merge with Existing Account





Option two on the claim account page allows you to merge the selected unclaimed account with your existing account. To do this, begin by logging into your account, and then decide which data you want to be applied to your account after the merge.

After selecting the desired information from each account, hit "Merge with Current User", and you will receive confirmation that the account was successfully claimed.

Once claimed, you will see all of your PTC history and participation in your profile.

STEP 5

Once your history is claimed, it will appear under "Past Events" on your backend profile. Please note: if you have participated in another event that used the GiveSignUp platform, your participation will appear in "Past Events" along with your PTC history.

Upcoming Events	Past Events	Results	Deferrals
	 24 SEP 2023 10:00am CDT	2023 Pedal the Cause Chesterfield, MO 63017 US Event: PTC Circuit Registrant: Ashley Salta	View Registration Contact Race View Race Page
	 23 SEP 2023 7:00am CDT	Pedal the Cause Saint Charles, MO 63303 US Event: Volunteer Registrant: Ashley Salta (555) 1234	View Registration Contact Pedal The Cause View Pedal The Cause Page
	 24 SEP 2022 7:00am CDT	Pedal the Cause Saint Charles, MO 63303 US Event: Virtual Rider Registrant: Ashley Salta (404) 1234	View Registration Contact Pedal The Cause View Pedal The Cause Page
	 25 SEP 2021 7:00am CDT	Pedal the Cause Saint Charles, MO 63303 US Event: Rider Registrant: Ashley Salta (404) 1234	View Registration Contact Pedal The Cause View Pedal The Cause Page
	 26 SEP 2020 7:00am CDT	Pedal the Cause Saint Charles, MO 63303 US Event: Rider Registrant: Ashley Salta (404) 1234	View Registration Contact Pedal The Cause View Pedal The Cause Page
	 28 SEP 2019 7:00am CDT	Pedal the Cause Saint Charles, MO 63303 US Event: Rider, PTC Circuit Registrant: Ashley Salta (813) 1234	View Registration Contact Pedal The Cause View Pedal The Cause Page

STEP 6

After you have claimed your history, please register for PTC25! Claiming your history does NOT register you for Pedal the Cause 2025. This is the only time you will have to claim your history prior to registering.